

Amrit kumar

+91-956-0255-168

amritkmr08@gmail.com

Noida

About Me

During my time as a UX designer, I've discovered that my strongest motivation and impact come from employing design methodologies, leading initiatives, and adeptly addressing challenges through collaborative and respectful interactions with diverse teams.

Skills

- Human centred design
- Strategic design thinking
- Cross functional collaboration
- UX design core skills
- Continuous improvements

Education

2020

Design Thinking

Stanford Executive Education

2009- 2013

Bachelor of Design

National Institute of Fashion
Technology (N.I.F.T)

2011

Trainee Design-Product

IIT Guwahati (2 months)

Recent Experiences

Sirion.ai

Product Designer

Jan 2021 - Present

Passionately committed on developing experiences with AI solutions Bridging the gap between **legal professionals and AI tech** to streamline contract review, launch of conversational search and simplifying related workflow.

- Currently improving user facing AI trainer experience, bringing legal engineers and lawyer experts together reducing time to train custom AI experiences for customers. This include simplifying journeys for prompt configuration, creating training data and fine-tuning LLM configuration.

Bharti Airtel

UX Designer

Dec 2019 - Jan 2021

Addressed various issues within help and support, ranging from users encountering difficulty finding relevant queries to implementing data-driven help queries. Established a complete journey from query initiation to resolution, resulting in a 9% reduction in customer care calls and an increase in the daily active users of the Thanks app.

Think Matra

UI/UX Designer

Aug 2019 - Nov 2019

Matra is a startup by group by NID postgraduate. Worked closely to understand design methods to humanise products, Conducted offline interviews to understand the purchase pattern of fuel (petrol pump). Aiming Improving customer experience

Great Place to Study

UI/UX Designer

Nov 2018 - July 2019

Transforming a design brief into a fresh and innovative consumer experience. Enhancing interface design by research and reference, analysing user feedback, and crafting wireframes and visuals for digital platforms of Great Place to Study.

Zhero Denim

Co-founder- Product Design

Feb 2017- Oct 2018

As a Co-founder Design i contributed on every design aspect from product to brand design, marketing strategy and graphic design

Lee Cooper

Lead Graphics Designer

Jun 2013 - Feb 2017

www.amritdesigns.com

